



# Sending parcels within the Netherlands

## 2024 holiday season delivery schedule

We will do our very best to deliver your parcels on time during the holiday season. You can help us by dropping off your parcels on time. Please keep the following adjusted drop-off and delivery days and deadlines in mind

### Changes to drop-off and delivery days

| Week | Holiday        | Drop-off date            | Delivery        |
|------|----------------|--------------------------|-----------------|
| 48   | Black Friday   | Fri 29 November          | Sat 30 November |
|      |                | Sat 30 November          | Sun 1 December* |
| 52   | Christmas Eve  | Tue 24 December          | Fri 27 December |
|      | Christmas Day  | Wed 25 December - closed |                 |
|      | Boxing Day     | Thu 26 December          | Fri 27 December |
| 1    |                | Tue 31 December          | Thu 2 January   |
|      | New Year's Day | Wed 1 January - closed   |                 |

\* No extra charges! We will not charge for drop-offs and delivery this Sunday.

### Process Changes

| Date            | Change  |
|-----------------|---|
| Tue 24 December | Adjusted Procedures. We are canceling all scheduled pick-ups after 21.30h. Additionally, we are canceling all pick-ups with a drop-off time after 23.00h. This also applies if you bring your packages to our depot yourself.   |
| Wed 25 December | We are closed. All scheduled pick-ups and drop-offs are canceled on this day. Therefore, you will not be able to drop off parcels on this day, and we will not be making any deliveries either.   |
| Thu 26 December | We will be open from 16.00h. Please note that all scheduled pick-ups and drop-offs are canceled on this day because many businesses are closed. If you want to drop off parcels on this day, please schedule it by November 11th in the <b>pick-up service module of Mijn PostNL Zakelijk</b> using the " <b>schedule an extra pick-up</b> " button. You can also contact your service team to arrange a drop-off appointment for Boxing Day. |
| Tue 31 December | Adjusted Procedures. We are canceling all scheduled pick-ups after 18.30h. Additionally, we are canceling all pick-ups with a drop-off time after 20.00h. This also applies if you bring your packages to our depot yourself.   |
| Wed 1 January   | We are closed. All scheduled pick-ups and drop-offs are canceled on this day. Therefore, you will not be able to drop off parcels on this day, and we will not be making any deliveries either.   |



## Extra volume or changes, please let us know!

Do you expect to send more packages on certain days? Please arrange this before the deadlines below through the **pick-up service module** in **Mijn PostNL Zakelijk**. Use the "adjust appointments" button to manage extra volume for your existing pick-up schedules for a minimum period of 3 weeks. Additional roll containers will be arranged automatically. If you need a one-time pick-up, use the "schedule an extra pick-up" button.

| Changes around                |                                   | Notify us by    |
|-------------------------------|-----------------------------------|-----------------|
| Black Friday & Saint Nicholas | Sat 23 November to Fri 6 December | Mon 14 October  |
| Saint Nicholas & Christmas    | Sat 7 December to Fri 20 December | Mon 28 October  |
| Christmas & New Year          | Sat 21 December to Thu 2 December | Mon 11 November |

## Have you scheduled some downtime?

Don't forget to cancel your scheduled appointments if your company is going to be closed or is closing earlier than usual.