General Meeting of Shareholders 2023

The General Meeting of Shareholders 2023 will be held on 18 April 2023 at the Beeld en Geluid Museum The Haugue, Zeestraat 82 in the Hague. The meeting starts at 2.00 pm (CET).

Physical attendance

Shareholders wishing to attend the meeting in-person should register for this option at www.abnamro.com/evoting. PostNL will not admit shareholders who have not submitted a request to attend in-person and have received a confirmation of their admittance. Persons entitled to participate in the meeting are requested to show a valid ID (such as a passport or driving license) prior to being admitted. Shareholders are welcome at the venue as of 12:00 pm (CET), access registration will not begin until 12:30 pm (CET).

Voting at the meeting

For shareholders attending the meeting in-person it will be possible to vote with your own smartphone or tablet at the Annual General Meeting of Shareholders. If you wish to make use of this possibility, you can vote via the website https://web.lumiagm.com. When opening the website you will need to enter your Meeting ID. This ID number, together with your username and password will be handed out at the registration desk at the meeting. If you do not wish to make use of this voting method, you can make use of the voting devices which will be made available at the meeting.

Virtual attendance

To confirm your virtual attendance at the meeting, please register online at www.abnamro.com/evoting. You will receive an e-mail with a link to login to the PostNL online voting platform at www.abnamro.com/evoting. After successful registration and confirmation of the login, you will be automatically logged into the meeting. These participants will have the option to vote electronically on all resolutions in real-time and are provided the opportunity to ask questions via chat function during the meeting in relation to all agenda items.

Proxy voting

If you cannot attend, you can use electronic proxy voting to cast your vote online via www.abnamro.com/evoting. If you don't wish to use this online service, you can also download a written proxy form.

Please note that the closing date for proxy voting is Thursday 13 April 2023, 9:00 AM (CET).

Written questions in advance

Shareholders may submit written questions in relation to agenda items. These questions will be (thematically) answered ultimately at the Annual General Meeting of Shareholders. All questions must be received by the Corporate Secretary, Ewout de Wit, at the offices of PostNL (Waldorpstraat 3, 2521 CA The Hague, the Netherlands) or by email at ewout.de.wit@postnl.nl ultimately Thursday 13 April 2023, 5.00 PM(CET).

Webcast

A live video webcast of the Annual General Meeting of Shareholders 2023 will be available at https://www.postnl.nl/en/about-postnl/investors/shareholders-meeting/

Directions & parking

Public transport

For information on public transport, visit the website <u>9292.nl</u>. The nearest stops are at Mauritskade, Javastraat / Alexanderplein.

From The Hague Central station:

If you take bus 22, exit at the stop Mauritskade or Javastraat.

If you take bus 24, exit at the stop Mauritskade/ Alexanderplein.

If you take bus 28, exit at the stop Alexanderplein.

From The Hague Hollands Spoor station:

Tram 1 stops at Mauritskade.

By car

From the A12 motorway and N44, follow Utrechtsebaan in the direction of Javastraat or Mauritskade.

Parking

Parking places are available at Plein 1813 or in the parking garage at Q Park Mauritskade/Zeestraat at Mauritskade 4 (both paid parking).

There are no exit tickets available for these parking facilities.

FAQ

1. Until what date can I notify my intermediary that I would like to attend and vote?

You can <u>register electronically</u> ultimately on Thursday 13 April 2023, 9:00 AM (CET) or notify your intermediary in writing. Please note that your intermediary might stipulate a different deadline.

2. Is it possible to change my voting instruction?

Yes, you can change your voting instruction until Wednesday 12 April 2023, 5:00 PM (CET). The general rule is that the last voting instruction counts. In the event you decide to physically attend the Annual General Meeting of Shareholders you can, upon presentation of your admission ticket, withdraw your voting instruction at the registration desk before the Annual General Meeting of Shareholders starts.

3. Is it possible to give voting instructions and ask questions during the meeting?

Yes, this is possible. You must notify the Corporate Secretary, Mr Ewout de Wit thereof by email at ewout.de.wit@postnl.nl ultimately Thursday 13 April, 9.00 AM (CET).

4. Until what time on 18 April 2023 am I entitled to take part in the meeting?

Physical attendance: Shareholders will be admitted to take part in the Annual General Meeting until 2:00 PM (CET). Between 2:00 pm (CET) and 2:15 pm (CET) you will be admitted to the meeting, but no longer as shareholder but as an attendee. Shareholders are welcome at the venue as of 12:00 pm (CET), access registration will not begin until 12:30 pm (CET).

Virtual attendance: Shareholders will be able to log in for virtual admission to the meeting on Tuesday 18 April 2023 via www.abnamro.com/evoting from 12:00 PM (CET) until the start of the meeting at 2:00 PM (CET). Shareholders must log in and complete the admission procedure for the meeting before 2:00 PM(CET). After this time registration will no longer be possible; shareholders who log in afterwards will only have access to the live stream to follow the meeting, but will not be able to vote or ask questions via chat function.

5. I cannot reach the website or get an error message.

You can copy the following link directly into your browser: www.abnamro.com/evoting. If this does not work please contact ABN AMRO, PostNL's agent by email at ava@nl.abnamro.com (working days only).

6. I did not receive an admission email; Who can I contact?

Please contact ABN AMRO, PostNL's agent by email at ava@nl.abnamro.com (working days only).