

Environmental Policy



October 2024



Objective

Our environmental policies outlines the strategies and key actions we have in place to prevent, mitigate and remediate actual and potential environmental impacts, address risks and to pursue opportunities related to **climate change mitigation**, **pollution** and **circular economy**.

Our focus areas

We have divided our sustainability policy into 3 focus areas in order to put our initiatives into practice more effectively.

1. Climate Action: Net Zero by 2040

PostNL aims to reduce its environmental impact by shifting to emission free logistics and by maximising the use of renewable energy in its operation in the transition to Net Zero by 2040.

SDG 9 industry innovation and infrastructure

SDG 13 Climate change

2. Livability: Reduce air pollution and minimize congestion.

PostNL aims to contribute to sustainable cities and communities by reducing emissions of nitrogen oxides NOx and particulate matter and minimising congestion during our operations.

SDG 11 Sustainable cities and communities

SDG 15 Life on land

3. Circularity: Towards Zero Waste by 2040

PostNL contributes to a circular economy by reducing consumption, increasing reuse and recycling in its operations and creating circular business models together with business partners.

SDG 12 responsible consumption and production

Prevention and mitigation of identified impact

Our primary focus is on combatting climate change by significantly reducing our carbon emissions. Aligned with the Science Based Targets initiative (SBTi) and the Paris Agreement to limit global warming to 1.5°C, we aim for net zero carbon emissions by 2040 according to the [SBTi standard](#), with a maximum of 10% of our carbon emissions remaining.

To achieve this, we are committed to reducing our gross CO₂ emissions by 45% by 2030 and by 90% by 2040. This target spans scopes 1, 2, and 3, covering both our direct emissions (from our own operations and energy use) and indirect emissions (from our value chain). To address air pollution we aim to achieve emission-free delivery for all our letters and parcels by 2030 in the Benelux.

PostNL will deliver emission free in at least 25 Dutch cities that have announced a zero-emission zone in their city centers, starting from 1 January 2025. To achieve this, PostNL will employ the use of electric vehicles, including light electric freight vehicles (LEFV) for parcel delivery in inner cities, to ensure emission free and quieter deliveries.



Our vision for circularity is focused on eliminating waste and promoting the reuse and recycling of materials. By 2040, we aim to achieve zero waste, meaning that all of our waste will be processed in a circular manner, contributing to a circular economy. PostNL is transitioning away from use of virgin resources, including relative increases in use of secondary (recycled) resources; sustainable sourcing and use of renewable resources.

Key actions

- Electrification of our fleet
- Renewable fuels
- Network efficiency
- Sustainable infrastructure
- Energy efficiency
- Sustainable procurement, reduce materials in operations
- Waste management, reduce residual waste
- Green products and services, enable circular business models

Implementation

It is the responsibility of the management of a PostNL group company and the head office directors to implement fully the requirements of this policy. The policy owner is responsible for providing all additional communications and/or training/guidance as required to assist with the implementation process.

PostNL monitors progress of its climate change mitigation strategy by:

1. Measuring absolute GHG emissions in metric tons of CO₂e (scope 1, 2 and 3)
2. Measuring relative GHG emissions in metric grams of CO₂e per transported kilometer of its own operations
3. Measuring the environmental impact of its last-mile logistical activities
4. Measuring absolute and relative changes in energy use for buildings and fleet
5. Reporting on the energy use, both absolute and relative in total and broken down, for its buildings and fleet.
6. Measuring % residual waste from own operations



Scope

The environmental policy is applicable for all PostNL Group entities and related to its upstream and downstream value chain activities. It affects workers, customers, consumers and society.

PostNL has the following policies in place to prevent, mitigate and remediate actual and potential risk.

- The Environmental Policy, explains how we address our impacts, risks and opportunities.
- The Procurement Policy, outlines how we expect our suppliers to, at the very least, act in accordance with accepted ethical, legal, and social standards. Furthermore, we expect them to operate sustainably, in compliance with all applicable local and international laws and regulations. The Procurement policy includes our Business Principles and Set of guidelines for suppliers / Leidraad voor bezorgpartners.

Communication

The environmental policy is available on the company website.



Questions? www.postnl.nl/sustainability